



SUPPLIER CODE OF CONDUCT

Valid from May 27th 2026

Page: 1 of 3

1. Introduction

Royal Ingredients Group is supplying agricultural ingredients to the animal nutrition, food- and industrial industries. With a broad portfolio and extensive expertise in supply chains and logistical solutions, our companies deliver the best possible service to customers. At Royal Ingredients Group, we are committed to upholding our responsibility for sustainability. We aim to establish maximum integrity of our supply chain and to guarantee sustainable raw material flows, which is why this Supplier Code of Conduct has been established.

2. Objective

The purpose of this Code of Conduct is to improve the responsible conduct in the agricultural supply chains. In general, Royal Ingredients expects its suppliers to work in accordance with local and national laws. The overarching goal of this Code of Conduct is to increase awareness and encourage responsible business conduct in supply chains Royal Ingredients operates in; i.e. by setting the minimum compliance level for Royal Ingredients suppliers when conducting business.

The requirements that have been included in this Code of Conduct are based on the UN Sustainable Development Goals (SDGs), the OECD Guidelines for Multinational Enterprises as well as ILO conventions.

3. Scope

This Supplier Code of Conduct applies to all direct and indirect suppliers of all entities within the Royal Ingredients Group (hereinafter Royal Ingredients).

4. Driving improvement in Royal Ingredients supply chain

Companies that deliver goods and services to Royal Ingredients are encouraged to set up their own Code of Conduct and to include similar requirements as detailed in this Code of Conduct to strive for compliance of the whole supply chain.

5. All suppliers must be in compliance with applicable legal requirements

All Royal Ingredients suppliers must comply with applicable (inter)national and local laws and regulations.

6. Human rights are supported and respected

Royal Ingredients requires its suppliers to support and uphold the protection of internationally recognised human rights and to ensure that they are not involved in any human rights abuse or use forced, bonded or prison labour.

7. Children and young workers are protected

Royal Ingredients suppliers must comply with the minimum standards of the ILO Conventions on the minimum age for admission to employment or work and the prohibition of child labour and take all necessary measures to prevent the hiring of persons below the legal minimum age (No. 138), and the worst forms of child labour convention (No. 182).

Children and young workers need to be protected from economic exploitation and from performing work that is likely to jeopardise their health and safety, morality, interfere with their education or harm their development. Children and young workers shall not be employed at night or in hazardous conditions.

8. Labour rights are supported and respected

8.1 Suppliers shall remunerate employees appropriately, and at least in line with minimum wages guaranteed by law, or in absence of such legislation, ensure employees receive at least a living income or minimum income, whichever is higher. A living income is defined as 'the net income a household would need to earn to enable all members of the household to afford a decent standard of living'.

8.2 Suppliers must not engage in modern slavery, forced labour, human trafficking and/or other forms of exploitation. Human trafficking is defined as the trade in people and does not necessarily involve the movement of persons. Modern slavery is the severe exploitation of people for personal or commercial gain.

8.3 Suppliers shall respect employees' freedom to form and/or join trade unions and collective bargaining. If this right, the freedom of association and collective bargaining, is restricted by law, then the supplier shall facilitate alternative means of independent and free association for bargaining for employees such as workers forums etc.

8.4 Suppliers must protect employees from discrimination, intimidation, oppression or harassment in any form. No harsh, inhumane, or unequal treatment is permitted.

9. Employees are protected against hazards inherent to the working environment

9.1 Suppliers shall provide employees with a safe and healthy work environment and ensure at least access to potable water, sanitary facilities, fire safety facilities, first aid facilities, emergency procedures and provide required trainings to safely perform tasks. Where accommodation is provided it should be clean, safe and meet the basic needs of workers.

9.2 Suppliers shall ensure that employees' are not endangered in any way due to the use of dangerous machinery, unsafe building structure or layout, harmful noise emissions, or dangerous substances. Where serious or fatal accidents have occurred, suppliers shall be able to demonstrate that all appropriate measures have been taken to prevent similar accidents to occur in the future.

9.3.1 Suppliers shall not use dangerous substances, such as chemicals, when other, less dangerous substances, are available in the market. Chemicals as named in the Stockholm and Rotterdam Conventions shall not be used.

9.3.2 Suppliers shall use chemicals, and other dangerous substances, according to the instruction provided by supplier of the chemicals, as mentioned on the label of the chemicals.

9.3.3 Suppliers shall implement procedures for safe handling, movement, storage, recycling, reuse and disposal of dangerous substances.

9.4.1 Suppliers shall implement a procedure to ensure employees' working hours comply with legislation, with minimum standards applicable for the industry concerned, or relevant ILO Conventions, whichever is more stringent. Employees shall not be required to work extreme hours without adequate rest periods. Suppliers shall maintain proper accurate employment records including calculation of pay and hours worked.

10. Ethical business practices are of paramount importance for Royal Ingredients' suppliers

Suppliers shall prevent any form of extortion, embezzlement, corruption, money laundering and/or bribery to prevent unethical business practices.

11. Royal Ingredients suppliers shall do their utmost to protect the environment

11.1 Suppliers shall make all reasonable efforts to protect the environment and to limit the negative impact of their activities and products on the environment (e.g. water, air, soil) and local communities.

11.2 Suppliers shall implement procedures for handling, movement, storage, recycling, reuse and disposal of materials in such a way that the environment is protected, and the negative impact of their activities are limited. Suppliers should operate in compliance with the Basel Convention.

11.3 Suppliers shall be in possession of relevant environmental permits, licences and registrations necessary for its operations.

11.4 Suppliers shall not engage in activities for which High Conservation Value Areas, including but not limited to high carbon stock forests and peatlands, will be further developed. Conservation Value Areas (HCVAs) are natural habitats, which are of outstanding significance or critical importance due to their high biological, ecological, social and/or cultural values.

11.5 Land, water and forests which serve as a person's means of livelihood may not be unlawfully seized or such persons evicted for the purpose of acquisition, construction or other use.

11.6 Suppliers shall make use of resources (e.g. water, electricity) in an appropriate manner and shall be reduced over time (e.g. by improving the resource efficiency), as far as reasonably possible.

11.7 Waste generated from operations, industrial processes and/or sanitation facilities shall be monitored, controlled for and treated as required prior to (environmentally) safe discharge or disposal. The amount of waste shall be reduced or eliminated at the source, as far as reasonably possible, by optimising (production) processes. It is expected that recyclability is pursued.

11.8 Suppliers shall implement practices to reduce the Greenhouse Gas emissions resulting from its operations. It is Royal Ingredients's ambition to get insight in the Greenhouse Emissions generated in our supply chain.

12. Animal Welfare must be considered in all animal derived supply chains

12.1 Suppliers handling livestock or animal derived products must ensure the humane and responsible treatment of animals throughout their supply chains, in line with all applicable laws and internationally recognised animal welfare standards.

12.2 Suppliers are expected to adhere to the Five Freedoms of animal welfare. Animals must be treated with care and respect, and unnecessary suffering must be avoided at every stage of farming, transport, and processing.

12.3 Royal Ingredients encourages suppliers to promote responsible sourcing and to continuously improve animal welfare practices within their supply chains.

13. Traceability of the Supply Chain

Suppliers shall support Royal Ingredients Group's continuous efforts to increase traceability within its supply chains by maintaining appropriate systems and records regarding the origin and movement of sourced materials. Upon request, suppliers shall provide accurate and timely information necessary to enable supply chain transparency and responsible sourcing.

14. External contractors are protected (e.g. security staff, private or public)

If third parties are employed, suppliers must ensure that employees' basic rights are protected through appropriate instruction and supervision. This also means in a prohibition of torture, cruel, inhumane or degrading treatment or injury to life or limb. In addition, freedom of association and freedom to form a coalition must be guaranteed.

15. Data protection and confidentiality

Suppliers undertake efforts to protect and safeguard personal and confidential information obtained in the course of business.

16. Potential collaboration between Royal Ingredients' suppliers and Royal Ingredients

Royal Ingredients is always looking for ways to improve the responsible conduct of its supply chains. As such, Royal Ingredients is open for long-term partnerships with our suppliers: work together and improve the responsible practices in our joint supply chain. If you envision a partnership with Royal Ingredients, please reach out to your normal contact person or Royal Ingredients' sustainability department, contactable at sustainability@royal-ingredients.com.

17. Verification of suppliers' compliance with this Code of Conduct

Royal Ingredients reserves the right to monitor adherence to the Supplier Code of Conduct. For this purpose, suppliers shall provide information in response to enquiries. Suppliers shall provide access to required documentation for the purpose of the respective audit. In the event of non-compliance with this Supplier Code of Conduct, the supplier is obliged to immediately and independently initiate necessary remedial measures. Regardless of whether the direct supplier themselves or the subcontractors they use fail to take appropriate remedial action, Royal Ingredients shall have the right to terminate the business relationship in accordance with contractual or statutory provisions.

18. Reporting violations and obligation to cooperate

If suppliers become aware of a violation of this Supplier Code of Conduct, they must report it immediately. They commit to fully cooperating in clarification procedures. The legitimate interests of the suppliers as well as the observance of the rights of employees, in particular with regard to the protection of data and company secrets, shall be protected in the reporting of violations. This also applies to violations of suppliers' subcontractors.

Furthermore, suppliers shall inform potentially affected parties of the rights provided by this Supplier Code of Conduct and point out the possibility of reporting violations directly to Royal Ingredients Group.

Suppliers are expected to uphold the same human rights, labour, and ethical standards that apply internally at Royal Ingredients. Suppliers shall ensure workers understand how to raise concerns safely, either through the supplier's own mechanisms or directly to Royal Ingredients when appropriate.

Suppliers must maintain accessible, safe, and confidential grievance mechanisms that allow workers and communities to raise concerns without fear of retaliation. Suppliers must inform potentially affected parties of their rights under this Code of Conduct and of the possibility to report violations directly to Royal Ingredients.

Suppliers warrant that they will refrain from taking any adverse or disciplinary action against whistleblowers in connection with the processing of the reported information.

The details of the Cefetra whistleblower system can be found below. Cefetra is Royal Ingredients' parent company.

Website: [Cefetra Whistleblower Policy | Cefetra](#)

whistleblower@cefetra.com - sustainability@cefetra.nl